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- Administrations of ITU Member States
- Regulators, ITU Sector Members and Academia
- Regional and International Organizations

Subject: ITU Regional Forum on Digital Government (Astana, Kazakhstan, 28-29 March 2024)

Dear Sir/Madam,

I am pleased to invite you to participate in the **ITU Regional Forum on Digital Government**, organized by the International Telecommunication Union (ITU) at the kind invitation of the Ministry of Digital Development, Innovation and Aerospace Industry of the Republic of Kazakhstan and JSC “National Information Technologies”, which will be held in Astana, Kazakhstan, from 28 to 29 March 2024.

The Forum is addressed to representatives of ministries, regulators, municipalities, telecom operators, universities and general education institutions, telecommunication equipment manufacturers, research and development institutes, software developers and other interested stakeholders.

The ITU Regional Forum on Digital Government is a focused event with working sessions and open discussions on emerging issues. The first day of the event will highlight the capabilities available to countries through the GovStack initiative, the tools and services available for use, and provide further insight into key components of the initiative. On the second day, representatives of the CIS countries and other regions will share success stories in the implementation of digital government services, discuss challenges and possible ways to solve them through cooperation and exchange of experience within the framework of the ITU GovStack initiative.

The forum will be held in a hybrid format (offline and online) in Russian and English languages with simultaneous interpretation. To participate, please should register on the event website. Registration confirmation will be sent to registered participants by email. All materials are posted on the forum [web page](#).

Preceding the ITU Regional Forum on Digital Government, the ITU Regional Development Forum for the CIS Region (RDF-CIS), organized by ITU with the support of the Ministry of Digital Development, Innovation and Aerospace Industry of the Republic of Kazakhstan will be held from 26 to 27 March in the same venue in Astana, Kazakhstan. You can learn about the program and organization of the event on the RDF-CIS [web page](#).

Contacts:

- For questions about the forum program and the implementation of the GovStack project in the region - Farid Nakhli, Program Coordinator of the ITU Regional Office for the CIS (email: farid.nakhli@itu.int; Tel.: +41 79 395 1895).
- For accommodation and logistics questions – Aliya Almatova, Leading Manager of the International Cooperation Department of JSC “National Information Technologies” (email: aliya.almatova@nitec.kz; Tel.: +7 705 420 36 33) and Marat Irzhanov, Chief Manager of the International Cooperation Department of JSC “National Information Technologies” (e-mail: marat.irzhanov@nitec.kz; Tel. +7 701 555 07 45).

I look forward to the active participation from your Administration/Organization/Company.

Yours sincerely,



Natalia Mochu
Regional Director